



**STATEMENT OF ETHICS FOR MEMBERS, REPRESENTATIVES,
ASSOCIATES AND STAFF OF THE SOUTH AFRICA - MOZAMBIQUE
CHAMBER OF COMMERCE (SAMOZACC)**

The **South Africa - Mozambique Chamber of Commerce** (including staff), its Representatives, Associates and its Members have one mission: "To help Members Compete and Expand their business with Mozambique with minimum risk and cost".

The Chamber's Representatives are 'Active Local Experts' involved in business. Their mission is to promote the products and services of the Chamber's Members in the Mozambique market.

The Chamber's Associates are "Essential Business Services Providers". The Associates' mission is to assist Members to expand into the Mozambique market.

The Chamber's Members are companies and businesspersons based in South Africa with an interest in the Mozambique market.

To ensure that the Chamber's Representatives, Associates and Members receive the highest standards of business practices, all have agreed to abide by this Code of Ethics of the Chamber:

1. All shall maintain high standards of services, openness, transparency and accuracy.
2. All shall offer products and services only if they have the knowledge, experience and or competence to perform them.

3. All shall make commitments only when they can be met, and thereafter will take all possible steps to ensure that they are fulfilled.
4. The Chamber (including staff), Representatives and Associates shall act at all times in the legitimate interests of the Chamber's Members and shall provide services with integrity, fidelity and faithfulness. At the same time, 'ALL' shall act with fairness and justice in dealings between buyers, sellers and other commercial entities.
5. Representatives, Chamber staff and Associates shall not accept financial or other compensation from more than one interested party for the same service, or for services pertaining to the same transaction, without the consent of all interested parties.
6. All shall ensure that information provided to the Chamber's Members and others is truthful, impartial and accurate.
7. All shall not disclose information concerning the business or technical affairs of the Chamber's Member(s) without the consent of the Member, unless there is a legal duty to do so.
8. All shall not misrepresent qualifications and experience to buyer(s), to seller(s), to Member(s) or to the public.
9. All shall not issue any advertisement or other communication, which contains or insinuates any matter likely to mislead the public or be derogatory to the dignity of the Chamber or its Members.
10. All shall not knowingly imitate, simulate or copy any name, design, style, mark or pattern whether registered or not, which is being used by another Representative or Associate or Member without the concerned party(s) written permission.
11. All shall not injure or attempt to injure the reputation, practice or prospects of another party provided that this will not prohibit the _expression of an opinion before a court, a tribunal or when lodging a complaint to a competent body.
12. In the event of a controversy between parties, they will be expected to make efforts to peacefully and speedily settle the matter.
13. All shall not associate in work with another party, which does not conform to the ethical practices laid down in this code.
14. All shall not engage in any activity that is expressly or potentially in conflict with this Statement of Ethics.

